

# Step-by-step migration guide.

Semble Pay allows you to effortlessly take payments online or via your Semble terminal any time before, during, or after the consultation. Avoid errors and track outstanding payments. Process refunds within the application. Learn how to migrate to Semble Pay below.

## Why set-up Semble Pay?



Swift, hassle-free transactions upon arrival with Semble Pay terminals.



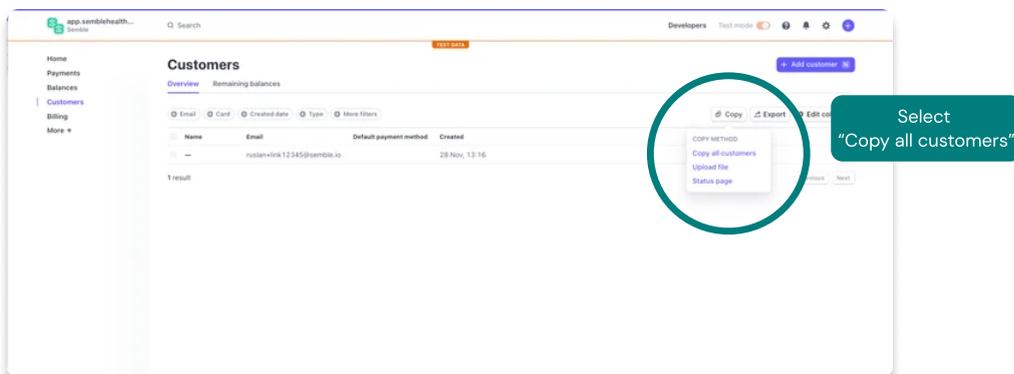
Refund patients directly and keep track of all payments & reconciliations.



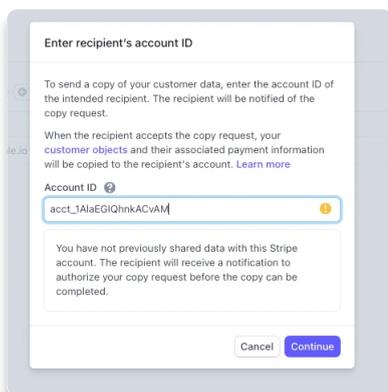
Keep the core functionality you love from Stripe without ever leaving Semble.

## Moving card data to your Semble Pay account

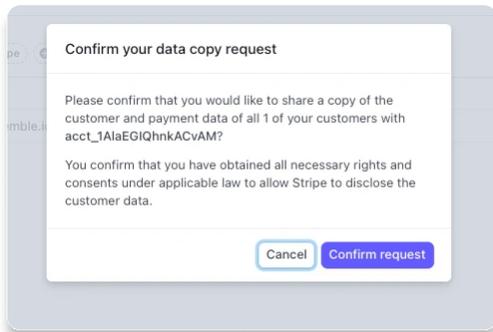
1. To begin the migration process an Admin of your original Stripe account will need to log-in to your Stripe dashboard and navigate to the 'customers' tab.
2. From here you will need to click 'Copy' and then 'Copy all customers'.



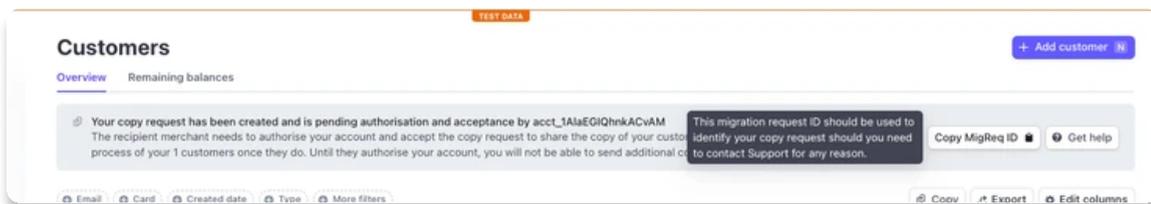
3. Next you will need to copy all customers to our Semble Pay account using the following Account ID: **acct\_1AlaEGIQhncACvAM**



3b. Confirm the data request.



3c. The below will be displayed once the request has been created.



**4. Important:** Once you have completed the above and your request has been created you must email Semble to notify them! Please contact your account representative or [support@semble.io](mailto:support@semble.io).

The migration is now complete!

\*Note, the process once sent to Semble can take up to 72 hours. Any additional cards stored during this period will not be added to the copied file.

If you have any trouble with this process and need assistance, please reach out to [support@semble.io](mailto:support@semble.io)